



RealPoint
Agency by **ASM**
Licence No: JTKSM 704C

ASM
PROVENTURES
Manpower Solutions & Project Support

COMPANY PROFILE

LICENSED DOMESTIC HELPER AGENCY | JTKSM 704C

RealPoint Agency by ASM

Your Trusted Domestic Staffing Partner

RealPoint Agency by ASM is a licensed domestic helper agency (JTKSM 704C) operating under ASM Proventures Sdn. Bhd. We specialise in the recruitment, placement and support of trained domestic helpers for Malaysian households.

*Happier
Families
Brighter
Homes* ♥



**TRAINED
HOUSEMAID**



Household cleaning,
laundry and daily
home support.



BABYSITTER



Caring and responsible
support for your
little ones.



**ELDERLY
CARETAKER**



Compassionate care
and companionship
for seniors.



HOUSEKEEPER



Keeping your home
clean, organised
and comfortable.

OUR HELPERS FROM



Indonesia
Philippines
Sri Lanka

PLACEMENT IN



Malaysia



WhatsApp Us
+6018 - 468 1978



Enquire Now

realpoint@asmproventures.com



**Licensed Agency
JTKSM 704C**

Operating under
ASM Proventures Sdn. Bhd.



**Professional
Recruitment**

Careful screening
and suitable matching.



Reliable Support

Transparent communication
and continuous customer
support.



Better Homes

Connecting families with
trusted and trained
helpers.

*Placement in
Malaysia* ♥

ABOUT US

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Your Trusted Domestic Staffing Partner

Real Point Agency by ASM is a licensed domestic helper agency (JTKSM 704C) operating under ASM Proventures Sdn. Bhd. We specialise in the recruitment, placement and support of trained domestic helpers for Malaysian households. Our goal is to provide reliable, ethical and professional services that bring peace of mind to families while creating better opportunities for helper candidates.



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Professional Recruitment

Careful screening
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Better Homes

Connecting
families with
trusted and trained
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*People
You Can Trust
for Brighter
Homes* ♥



Who We Are

Real Point Agency by ASM is a trusted domestic staffing agency in Malaysia, operating under ASM Proventures Sdn. Bhd. We are committed to providing professional and ethical recruitment services, with a focus on suitable matching and long-term support for both families and helpers.



Our Services

We provide trained domestic helpers for Malaysian households, including:

- ✓ Trained Housemaid
- ✓ Babysitter
- ✓ Elderly Caretaker
- ✓ Housekeeper



Our Recruitment Sourcing Countries

We source suitable and qualified helper candidates from:

-  Indonesia
-  Philippines
-  Sri Lanka



Our Commitment

We are committed to responsible recruitment, suitable matching, transparent communication and reliable customer support. We work closely with families to understand their needs and provide guidance throughout the recruitment, placement and post-placement process.



69-1, Biz Avenue 2 NeoCyber,
Lingkar Cyber Point Barat,
63000 Cyberjaya, Selangor, Malaysia.



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Operating Hours
Monday – Friday : 9:00 AM – 6:00 PM
Saturday : 9:00 AM – 1:00 PM
(Closed on Sunday & Public Holiday)



ABOUT US

Mission, Vision & Core Values

Guided by our purpose and values, RealPoint Agency by ASM is committed to connecting families with suitable domestic helpers and building better homes across Malaysia.



Our Vision

To be a trusted domestic staffing partner for households throughout Malaysia.



Our Mission

To connect families with suitable domestic helpers through responsible recruitment, careful matching and professional support.



OUR CORE VALUES



Integrity

We do the right thing and uphold strong ethical standards.



Professionalism

We deliver quality services with dedication and care.



Compassion

We value people and treat every individual with kindness and respect.



Transparency

We communicate clearly and honestly at every step.



Reliability

We are committed to delivering consistent and dependable support.



Respect

We respect the dignity, rights and well-being of every individual.



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Professional Matching

Careful selection based
on your family's needs.



Reliable Support

Transparent communication
and continuous customer
support.



Placement in Malaysia

Helping to build better
homes for Malaysian
families.





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ASM
PROVENTURES
Manpower Solutions & Project Support

LICENSED DOMESTIC STAFFING AGENCY | JTKSM 704C

A Trusted Partner in Domestic Staffing

Reliable domestic staffing solutions for families in Malaysia,
connecting households with suitable helpers from
Indonesia, the Philippines and Sri Lanka.



*Happier
Families
Brighter
Homes* ♥

OUR SERVICES



Trained Housemaid

Household cleaning, laundry,
ironing and agreed domestic
duties.

- ✓ Basic housekeeping training
- ✓ Able to perform general household duties
- ✓ Maintain cleanliness and hygiene
- ✓ Follow employer's instructions

[Learn More →](#)



Babysitter

Child supervision and
age-appropriate daily care
within the agreed role.

- ✓ Experience in child care (preferred)
- ✓ Basic childcare and safety training
- ✓ Caring, patient and responsible
- ✓ Able to assist with daily routines

[Learn More →](#)



Elderly Caretaker

Daily living assistance,
companionship and non-clinical
support within the worker's training
and agreed duties.

- ✓ Experience in elderly care (preferred)
- ✓ Assistance with daily living activities
- ✓ Compassionate and patient
- ✓ Basic elderly care training

[Learn More →](#)



Housekeeper

Household organisation, cleanliness
and routine home maintenance.

- ✓ Experienced in home organisation
- ✓ Attention to detail
- ✓ Able to perform cleaning, laundry and ironing
- ✓ Maintain a neat and organised home

[Learn More →](#)



Licensed Agency
JTKSM 704C
Operating under
ASM Proventures Sdn. Bhd.



Sources of Workforce



Indonesia



Philippines



Sri Lanka



Placement Country



Malaysia



Our Commitment

Safe, ethical and responsible
recruitment for families and helpers.



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LICENSED DOMESTIC STAFFING AGENCY JTKSM 704C

The Right Support for a Happier Home

Reliable and trained domestic helpers to support your family in Malaysia. We connect you with suitable candidates from Indonesia, the Philippines and Sri Lanka.



WhatsApp Us →



Enquire Now →



"Trusted Helpers for Brighter Families"❤️



Trained Housemaid
Household cleaning, laundry, ironing and agreed domestic duties.



Babysitter
Child supervision and age-appropriate daily care within the agreed role.



Elderly Caretaker
Daily living assistance, companionship and support.



Housekeeper
Household organisation, cleanliness and routine home maintenance.

COUNTRIES OF RECRUITMENT & WORKFORCE PROFILES

We source, screen and match suitable candidates from Indonesia, the Philippines and Sri Lanka, based on your family's needs, preferences and job requirements.



INDONESIA

Reliable, Skilled and Adaptable

Indonesian helpers are well known for their strong work ethic, adaptability and experience in household duties.

- Language** Bahasa Indonesia (Some with basic English)
- Common Experience** Household cleaning, cooking, childcare and elderly care
- Key Strengths** Hardworking, disciplined and able to adapt to different family environments
- Suitable For** General housemaid, babysitter, elderly caretaker and housekeeper



PHILIPPINES

Caring, Communicative and Experienced

Filipino helpers are valued for their good communication skills, caregiving experience and professional attitude.

- Language** English (Good communication) Tagalog
- Common Experience** Childcare, elderly care, housekeeping and general household management
- Key Strengths** Patient, caring, trustworthy and independent
- Suitable For** Babysitter, elderly caretaker, housekeeper and trained housemaid



SRI LANKA

Dedicated, Trustworthy and Hardworking

Sri Lankan helpers are recognised for their dedication, patience and experience in household and caregiving roles.

- Language** Sinhala / Tamil (Some with basic English)
- Common Experience** Household cleaning, childcare, elderly care and cooking (according to experience)
- Key Strengths** Calm, obedient, reliable and good at following instructions
- Suitable For** General housemaid, elderly caretaker and housekeeper



OUR SOURCING & MATCHING APPROACH



1. Understand Your Needs



2. Source & Screen Candidates



3. Verify Skills & Experience



4. Match Suitable Candidates



5. Interview & Selection



6. Placement in Malaysia



7. After-Placement Support

RECRUITMENT & PLACEMENT PROCESS

A Simple Process for a Better Home

We make the recruitment and placement process simple, transparent and hassle-free, so you can find the right helper for your family with confidence.

*Trusted Helpers
Happier Families* ♥



1

Initial Enquiry & Needs Assessment

Talk to us about your household needs, preferences and expected start date.



2

Role & Candidate Requirements

We understand your specific duties, experience, language preferences and any special requirements.



3

Candidate Sourcing & Screening

We source suitable candidates from Indonesia, the Philippines and Sri Lanka. All candidates are screened, verified and assessed based on experience, skills and background.



4

Interview & Selection

We arrange interviews (in person or online) for you to meet and select the most suitable candidate.



5

Documentation, Approvals & Immigration

We handle the required documents, approvals and immigration processes in accordance with applicable regulations.



6

Arrival, Placement & Onboarding

We assist with arrival arrangements, briefing and onboarding to ensure a smooth transition to your home.



7

After-Placement Support

Our team remains available to provide guidance and support, ensuring a positive and long-term placement experience.



Note: The timeline for each stage may vary depending on candidate availability, approvals and applicable regulations in the source and placement countries.



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Sources of Workforce



Indonesia



Philippines



Sri Lanka

Placement Country



Malaysia

LICENSED DOMESTIC STAFFING AGENCY | JTKSM 704C

Organisation Chart & Management

A dedicated team working together to ensure a smooth, transparent and reliable placement experience for every family.



Experienced Team

Committed to quality service and support.



Compliance Focused

Adhering to JTKSM regulations and ethical recruitment practices.



Client Centric

Understanding and meeting every family's needs.



Continuous Support

From selection to post-placement care.



MANAGING DIRECTOR

Oversees overall operations, strategy and business development.



AGENCY OPERATIONS & COMPLIANCE

- ✓ Ensure adherence to JTKSM regulations
- ✓ Manage agency operations
- ✓ Maintain quality and service standards



RECRUITMENT & CANDIDATE SOURCING

- ✓ Source candidates from Indonesia, the Philippines and Sri Lanka
- ✓ Screen and shortlist candidates
- ✓ Conduct initial assessments and training coordination



CLIENT RELATIONS & PLACEMENT

- ✓ Understand client needs
- ✓ Coordinate interviews and selection
- ✓ Manage placement process
- ✓ Provide pre-departure and arrival support



DOCUMENTATION & ADMINISTRATION

- ✓ Handle documentation and work permit processing
- ✓ Liaise with relevant authorities
- ✓ Maintain records and compliance
- ✓ Manage contracts and administrative support



AFTER-PLACEMENT SUPPORT

- ✓ Provide ongoing support to employers and helpers
- ✓ Assist with issue resolution
- ✓ Conduct follow-up and welfare checks
- ✓ Ensure smooth adjustment and long-term satisfaction



OUR TEAM COMMITMENT



Professional
Delivering reliable and quality service



Supportive
Dedicated to clients and helpers



Ethical
Committed to fair and responsible recruitment



Efficient
Streamlined process for a better experience



Caring
Because every family matters

— TRUSTED • LEGAL • RESPONSIBLE

Reliable Domestic Staffing Solutions

FOR MALAYSIAN FAMILIES

We connect you with trained and trustworthy domestic helpers from Indonesia, the Philippines and Sri Lanka to support your home and family needs.



Housemaid
Trained & Reliable



Babysitter
Caring & Trustworthy



Elderly Caretaker
Patient & Compassionate



Housekeeper
Clean & Organized



SOURCE COUNTRIES



Indonesia



Philippines



Sri Lanka



PLACEMENT COUNTRY
Malaysia



CAREFULLY SCREENED CANDIDATES
Trained, experienced and verified



COMPLIANT & LEGAL
In accordance with Malaysian regulations



CLEAR PROCESS
Transparent terms and support



ONGOING SUPPORT
Before, during and after placement



A SAFER & HAPPIER HOME
Our commitment to every family

OUR COMMITMENT

Licensing, Compliance & Responsible Recruitment

We operate with integrity, comply with regulations and uphold ethical recruitment practices to ensure the safety and well-being of both employers and domestic workers.

[LEARN MORE →](#)



Licensed Domestic Staffing Agency

JTKSM 704C

AGensi PEKERJAAN REALPOINT SDN. BHD.
(1990011007708 (199278-X))

Licence Validity:
15 MAY 2025 – 14 MAY 2027



JTKSM 704C
Employment Agency Licence



Certificate of Incorporation
(Realpoint Sdn. Bhd.)



Certificate of Incorporation
(ASM Proventures Sdn. Bhd.)



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Our Office
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Your Trusted Partner for a Better Home

*Caring People
Brighter Homes* ♥



CLIENT SUPPORT

FAQs & Enquiries

Find clear answers and get the support you need.
We are here to help you find the right helper for your family.



Clear
Information



Dedicated
Support



Transparent
Process



A Better
Home for
Your Family

Frequently Asked Questions

Get the information you need before applying for a domestic helper. Click on each topic to learn more.

01

How to Apply for a Domestic Helper?

A simple step-by-step guide from enquiry to successful placement.



02

Required Documents

List of documents you may need to prepare.



03

Process & Expected Timelines

Understand the recruitment process and estimated timeline.



04

Fees, Payment Stages & Replacement Policy

Clear information on fees, payment schedules and our replacement policy.



05

Interview & Candidate Selection

How we screen, interview and match the right helper for your family.



06

After-Placement Support

Our ongoing support and complaint handling process after your helper arrives.



Send Us an Enquiry

Fill in the form and we will get back to you shortly.

Full Name *

Phone / WhatsApp *

Email *

Type of Helper Required *

Please Select



Your Message

Submit Enquiry →



WhatsApp Us Now

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Quick response for enquiries



Call Us

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Email Us

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Visit Our Office

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Malaysia.



Professional Guidance
From enquiry to placement.



Safe & Reliable
Transparent and ethical process.



Continuous Support
We are here before, during and after placement.



Your Trusted Partner
For a safer and happier home.

Trusted
Helpers
Happier
Homes

A TRUSTED DOMESTIC HELPER AGENCY

The Right Help for Your Home

Reliable and professional domestic staffing solutions for families in Malaysia.
We connect you with trained and suitable helpers from Indonesia,
the Philippines and Sri Lanka.



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Make an Enquiry

Happy Families
Brighter Tomorrows



Trained Housemaid

Household cleaning, laundry
and daily help



Babysitter

Caring and trustworthy
childcare support



Elderly Caretaker

Compassionate care
for your loved ones



Housekeeper

Keep your home
clean and organised



OUR SOURCE OF WORKFORCE



Indonesia



Philippines



Sri Lanka



PLACEMENT COUNTRY



Malaysia



LICENCE NO. JTKSM 704C

Verified and approved by
relevant authorities.



SAFE & RELIABLE

Trained, screened
and genuine helpers.



PROFESSIONAL SUPPORT

From selection to
placement and beyond.



YOUR FAMILY, OUR PRIORITY

Committed to your
peace of mind.

Contact Us

We are here to help.
Get in touch with us for enquiries
or consultation.



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